

Citizen Services - Non-Profits Summary

	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Access Carroll	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
The ARC Carroll County	234,340	237,860	237,860	237,860	0.00%	0.00%
CHANGE, Inc.	234,340	237,860	237,860	237,860	0.00%	0.00%
Family and Children's Services DV	73,150	74,250	74,250	134,250	80.81%	80.81%
Family and Children's Services SATC	202,100	205,130	205,130	205,130	0.00%	0.00%
Flying Colors of Success	36,000	36,540	36,540	38,370	5.01%	5.01%
Human Services Program	862,660	808,340	808,340	1,124,610	39.13%	39.13%
Mosaic Community Services	102,910	104,450	104,450	104,450	0.00%	0.00%
Rape Crisis Intervention	85,240	86,520	86,520	90,850	5.00%	5.00%
Target Community and Ed. Services	234,340	237,860	237,860	237,860	0.00%	0.00%
Youth Service Bureau	625,820	635,210	635,210	704,270	10.87%	10.87%
Total Citizen Services - Non-Profits	\$2,710,900	\$2,684,020	\$2,684,020	\$3,135,510	16.82%	16.82%

Mission and Goals

Citizen Services Non-Profit is a functional grouping of agencies that provide a variety of services to fulfill the basic needs of children, youth, older adults, and the disabled in the community. The Department of Citizen Services is the coordinating agency for all human service functions funded by Carroll County Government.

Goals include:

- Linking citizens to community services
- Reduce the risk of crime and substance abuse, with attention to prevention, enforcement and treatment, and focusing on youth and families

Highlights, Changes, and Useful Information

The non-profit agencies are funded at the discretion of the Commissioners. This funding is to offset part of the cost of services the County would likely provide if they were not made available to citizens through the non-profits.

Budget Changes

- FY 16 funding for Human Services Program increases due to costs associated with the operation of shelters services.
- One-time funding of \$60,000 is included in Family and Children's Services Domestic Violence for shelter service.
- One-time funding of \$50,000 is included in Youth Service Bureau for the purchase of Electronic Medical Records hardware and software system.

Access Carroll

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	20,000	20,000	20,000	20,000	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$20,000	\$20,000	\$20,000	\$20,000	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Tammy Black, RN, BSN- Executive Director 410-871-1478

Christian Roop, Budget Analyst (410) 386-2082

<http://www.accesscarroll.org/>

- In FY 14, over \$6,174,136 of chronic disease medications were acquired for patients at no cost through the Patient Assistance Programs (PAPs).

Mission and Goals

To improve pathways to primary health care for uninsured, low-income residents of Carroll County.

Goals include:

- To increase the number of pro bono or discount providers
- To increase the number of people receiving coordinated health care

Description

Access Carroll is a primary care medical office located at 10 Distillery Drive in Westminster, MD. Access Carroll provides free medical care and health education to uninsured Carroll County residents who are at 200% or below the Federal Poverty Level. The organization estimates that roughly 24,000 people in the County qualify for treatment. Patients are seen on an appointment basis by nurse practitioners, physicians, or physician assistants and donations are accepted. In 2013, the on-site services of family dental care were included. In addition to primary health care, services also include:

- Medication Assistance
- Laboratory Testing
- Radiology Testing
- Referrals to Specialists

In addition to the direct contribution of \$20,000, the County provides Access Carroll with \$220,000 of in-kind services through building space at the Citizen Services Distillery Building.

Program Highlights

- Access Carroll serviced 8,256 individual patients, including 844 new ones in FY 14.
- Access Carroll utilizes the services of over 256 volunteers, which provided 12,389 hours of professional and clinical services in FY 14.

The Arc Carroll County

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	234,340	237,860	237,860	237,860	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$234,340	\$237,860	\$237,860	\$237,860	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Donald Rowe, Executive Director (410) 848-4124

Christian Roop, Budget Analyst (410) 386-2082

<http://www.arccarroll.com>

Mission and Goals

To support the efforts of people with cognitive and related developmental disabilities to define and realize their goals in life.

Goals include:

- Promote, expand, and enhance the name, image and services of The Arc throughout the community
- Evaluate all programs and service areas for relevance and quality of services and supports for clients
- Raise program quality through staff input and innovation by creating person-centered services
- Identify the needs of the people who are served
- Maximize the use of monetary assets by prioritizing needs and investing responsibly for the future
- Expand staff development to include formal orientation for new hires and targeted trainings to address complex needs
- Develop and enhance the relationships and partnerships with major stakeholders
- Become the most dynamic and sought after provider of services without boundaries

Description

The Arc Carroll County is a non-profit organization located at 180 Kriders Church Road, Westminster, MD. The Arc organizes the numerous services it provides to individuals with cognitive and developmental disabilities into three primary service departments:

- Community Living programs
- Day Services programs
- Transportation services

The Community Living program creates personalized living arrangements in a community-based setting. Services in the program include respite care, adaptive equipment, architectural modifications, personal care, health services, in-home support, medical supplies, and transportation.

The Day Services program provides a variety of opportunities that assist people in realizing their career and employment goals through vocational and job development training, paid employment opportunities with local businesses, and job retention services.

Transportation services provides door-to-door transportation to people participating in Arc sponsored programs and services as well as daily transportation to over 200 students attending specialized programs in Carroll County Public Schools.

Program Highlights

In FY 14:

- Employment services were provided to 137 individuals.
- Individual and family support services were provided to 76 clients.
- Residential services were provided to 28 clients.

Budget Changes

This budget is held flat from FY 15.

CHANGE, Inc.

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	234,340	237,860	237,860	237,860	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$234,340	\$237,860	\$237,860	\$237,860	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Richard Glaser, Executive Director (410) 876-2179
Christian Roop, Budget Analyst (410) 386-2082
<http://www.changeinc.cc/>

Family and Individual Support Services provide respite care, in home personal assistance, and other services to families and individuals.

Mission and Goals

To promote the dignity, self-reliance, productivity and community membership for people with intellectual disabilities through the caring and flexible provision of habilitation, vocational, and support services, which are designed with and implemented for each individual.

The Respite Inn provides temporary care for children and adults in a comfortable home-like environment. Clients come prepared with a list of activities that they would like to do during their stay.

Goals include:

- Provide day habilitation, transitional, and vocational services for 130 individuals
- Provide support services for 70 adults and children
- Provide respite services for 70 adults and children at the Respite Inn

In addition to the direct contribution of \$237,860, the County provides Change, Inc. with \$136,000 of in-kind services at the Robert Moton Building.

Program Highlights

- In FY 14, 230 individuals were served.
- Vocational Opportunities for Independent Change and Empowerment (VOICE) is a new program that works with the clients on in-home living skills.

Description

CHANGE, Inc. is a non-profit organization located at 115 Stoner Avenue, Westminster, MD, that provides the following programs for individuals with developmental disabilities:

- Day Habilitation with daily transportation
- Vocational Program
- Transitional Program
- Family and Individual Support Services
- Respite Inn

Budget Changes

This budget is held flat from FY 15.

Clients in the Day Habilitation Program receive support, training, and assistance in activities of daily living, including basic hygiene, mobility, communications, and personal care. Services include a therapeutic pool, a community volunteer program, and daily transportation.

The Vocational Program provides supported employment, a sheltered workshop environment, and supported employment opportunities for 60 individuals.

The Transition program is for clients who no longer wish to participate in the Vocational Program or need more socialization, work opportunities, or structured group programming.

Family and Children's Services Domestic Violence

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	73,150	74,250	74,250	134,250	80.81%	80.81%
Capital	0	0	0	0	0.00%	0.00%
Total	\$73,150	\$74,250	\$74,250	\$134,250	80.81%	80.81%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Katie Cashman, Director of Carroll County Programs
(410) 876-1233
Christian Roop, Budget Analyst (410) 386-2082
<http://www.fcsmd.org>

Mission and Goals

To foster safety, autonomy, and resiliency in families through the provision of services and therapeutic modalities tailored to the needs of victims, their children, and their abusive partners.

Goals include:

- Create emotional and physical safety for current victims of domestic violence in Carroll County
- Eradicate abuse toward children in Carroll County
- Assist children, adolescents, teens, and adults to maintain healthy relationships

Description

In Carroll County, the Domestic Violence Program (DVP) of Family and Children's Services (FCS) of Central Maryland are located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The emphasis of DVP is on establishing safety from violence for victims and their children, and the prevention of future episodes of violence through work with offenders. FCS has been providing services to clients suffering from domestic violence since 1977. Services include:

- Twenty-four hour hotline, emergency counseling, and shelter at the DVP Safe House.
- DVP Safe House offers up to 60 days of safe shelter, individual and group counseling and therapy, education, ongoing case management, and support groups.
- Legal representation, court accompaniment and assistance obtaining resources for victims.
- Outreach with police accompaniment as follow-up to 911 calls (First Step Projects)
- Court-ordered and voluntary programs include: Abuser Intervention, Anger Management, and Appropriate Responses to Abuse.

Program Highlights

- In FY 14, the Safe House and the alternative shelter settings provided 24-hour-a-day crisis counseling to 31 adults and 35 children for a total of 2,283 bed nights.
- Court-based assistance, crisis intervention, and counseling services were provided to 954 victims and their children, which included over 3,659 counseling sessions.
- FCS has played an important and ongoing role in establishing the Lethality Assessment Program (LAP), a screening tool used by all law enforcement agencies in the County. Fully implemented as of October 2009, the 11-question screening tool allows first responders to better assess victims' needs for early intervention and connect them with immediate help.

Budget Changes

- One-time funding of \$60,000 is included in FY 16 for the Domestic Violence Safe House shelter.

Family and Children's Services Sexual Abuse Treatment

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	202,100	205,130	205,130	205,130	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$202,100	\$205,130	\$205,130	\$205,130	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Katie Cashman, Director of Carroll County Programs

(410) 876-1233

Christian Roop, Budget Analyst (410) 386-2082

Mission and Goals

Family and Children's Services of Central Maryland is a private, non-profit, non-sectarian social services agency that provides services to any victim of childhood sexual and physical abuse and neglect that lives or works in Carroll County or in the immediate surrounding area.

Goals include:

- Provide a sense of safety and stability to adult and child survivors of sexual abuse/assault and their families
- Prevent new cases of sexual abuse and assault
- Utilize a coordinated community response model to address sexual abuse treatment and prevention

Description

In Carroll County, the Sexual Abuse Treatment Center (SATC) of Family and Children's Services (FCS) of Central Maryland are located at 22 North Court Street, Westminster, MD. FCS is a private, non-profit, non-sectarian social services agency that provides specialized programs to troubled or vulnerable families and individuals so they can improve their quality of life. The organization has been providing services to clients in Carroll County since 1985. Services provided include:

- Individual psychotherapy and play therapy
- Crisis intervention services to children and families
- Individual psychotherapy for adult survivors of child sexual abuse
- Marriage/couples counseling
- Parent/child counseling
- Family therapy
- Group therapy
- Sexual abuse education groups
- Community education and professional education presentations and training

The SATC is a trauma-based program that immediately assesses the safety of the child to prevent re-victimization and engages the parents as agents in providing safety. Staffs are either licensed social workers or licensed professional counselors. All victims are seen in individual therapy, and a treatment plan is then developed after the initial assessment has been completed.

The abuse treatment programs use a combination of expressive therapies and trauma focused cognitive behavior therapy (TFCBT) to treat child victims and their non-offending parents.

The SATC also works with other community agencies involved in the child's life, including the State's Attorney Office, the Department of Social Service, the Department of Juvenile Services, Rape Crisis Intervention Services, the Carroll County Advocacy and Investigation Center, and Carroll County Public Schools.

Program Highlights

In FY 14:

- 2,210 counseling sessions were provided to 112 victims.
- SATC served 33 non-offending parents and other family members of victims.

Budget Changes

This budget is held flat from FY 15.

Flying Colors of Success

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	36,000	36,540	36,540	38,370	5.01%	5.01%
Capital	0	0	0	0	0.00%	0.00%
Total	\$36,000	\$36,540	\$36,540	\$38,370	5.01%	5.01%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

C. Michael Hardesty, M.S. President/CEO (410) 876-0838
 Christian Roop, Budget Analyst (410) 386-2082
<http://www.flyingcolorsofsuccess.org/>

Budget Changes

A 5% increase is included for FY 16.

Mission and Goals

To provide the highest quality community-based support, designed to enhance the quality of life and increase the independence of people with disabilities and special needs.

Goals include:

- Provide quality community-based residential services to citizens with intellectual and developmental disabilities in single family homes throughout Carroll County
- Develop and provide specialized one-on-one day services for individuals ineligible for, or who elect not to choose traditional day program services
- Develop handicap accessible housing, and serve as a model for other organizations and citizens needing same
- Providing a handicap respite resource
- Provide advocacy/support to students with intellectual disabilities transitioning from Carroll County Public Schools

Description

Flying Colors of Success (FCS, Inc.) was founded by the Kennedy Krieger Institute in 1991 and established as a private non-profit organization. FCS administrative offices are located at 88 East Main Street, Westminster MD. FCS, Inc. is licensed to provide residential services, family and individual support services, respite, community supported living arrangements, and day program services. The residential program operates 365 days a year and provides 24 hour support. FCS, Inc. provides transportation for medical appointments, as well as social and recreational activities. Direct support staff is trained in health, safety, and behavioral support. Quality Assurance Staff monitor the programs to assure client needs are met.

Program Highlights

In FY 14, FCS, Inc. provided residential services for 28 individuals and day services to 5 for a total of 33 individuals served.

Human Services Programs

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	862,660	808,340	808,340	1,124,610	39.13%	39.13%
Capital	0	0	0	0	0.00%	0.00%
Total	\$862,660	\$808,340	\$808,340	\$1,124,610	39.13%	39.13%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Cindy Parr, Director (410) 386-6620
 Christian Roop, Budget Analyst (410) 386-2082
<http://www.hspinc.org/>

Mission and Goals

To help improve the quality of life and self-sufficiency of at-risk and low-income Carroll County residents by providing assistance with basic needs, advocacy, linkages to resources, and opportunities to enhance life skills. Services involve three main divisions: emergency assistance, housing and shelters for the main homeless, and a family support center.

Goals include:

To assist low-income and at-risk residents with:

- Employment
- Education
- Income management
- Housing
- Emergency services
- Nutrition
- Self-sufficiency

Description

Human Services Program (HSP) located at 10 Distillery Drive, Westminster, MD. HSP is a private, non-profit agency. HSP is the County's designated Community Action Agency (CAA) that serves as the point of entry for accessing the many services countywide that fight poverty and promote self-sufficiency for low-income individuals and families to enable them to achieve economic independence. Programs and Services offered include:

- Emergency and Energy
- Family Support Center
- Child and Adult Food Programs
- Shelters:
 - Safe Haven Shelter
 - Cold Weather Shelter
 - The Woman and Children's Shelter
 - The Intact Family Shelter
 - Men's Shelter
- Housing:
 - Rental Allowance Program (RAP)
 - Homeless Prevention Program

Constituents Served:

	Clients	Households
FY 11	8,860	3,704
FY 12	9,499	5,002
FY 13	12,274	4,952
FY 14	12,534	5,277

In addition to the direct contribution of \$1,124,610, the County provides Human Service Programs with \$561,000 of estimated in-kind services through building space at the Citizen Services Distillery Building and \$172,000 for the space provided for Safe Haven.

Program Highlights

In FY 14:

- 72 adults and 47 children were housed in the Women's Shelter.
- 212 adults were served at the Cold Weather Shelter.
- 30 households avoided an impending eviction as a result of assistance received through the Homeless Prevention Program (HPP).
- 2,732 households needed assistance with energy and emergency services.
- 98 clients were served through Opportunity WORKS at Second Chances.
- Safe Haven served 52 individuals; 35 men and 17 women.

Budget Changes

FY 16 funding for Human Services Program increases due to costs associated with shelter operations.

Mosaic Community Services, Inc.

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	102,910	104,450	104,450	104,450	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$102,910	\$104,450	\$104,450	\$104,450	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Jeff Richardson, Executive Director (410) 747-4492

Christian Roop, Budget Analyst (410) 386-2082

<http://www.mosaicinc.org/>

Mission and Goals

Mosaic Community Services is a comprehensive non-profit community behavioral health organization devoted to enhancing the quality of life for those with mental illness and promote their recovery through effective, community-based, outcome-focused services that are consumer-driven, flexible, and comprehensive.

Goals include:

- Provide quality outpatient mental health psychiatric treatment services and therapy
- Provide crisis and case management services
- Provide facility-based Psychiatric Rehabilitation services for up to 100 Carroll County adults with severe mental illness at any one time
- Provide in-home and off-site based Psychiatric Rehabilitation services for up to 30 Carroll County adults with severe mental illness at any one time
- Provide Residential Rehabilitation Housing for up to 28 county residents with severe mental illness at any one time
- Provide a comprehensive corporate compliance and quality improvement program to evaluate treatment outcomes and develop process improvement

Description

Mosaic Community Services, Inc. is a non-profit mental health organization that began operating Granite House at 288 E. Green Street, Westminster, MD in July of 2008. Granite House (a program of Mosaic Community Services) is Carroll County's largest provider of publicly supported outpatient mental health services to adults and older teens. The organization's two primary services include the clinic and group practice and the Psychiatric Rehabilitation Program.

Program Highlights

The mental health clinic and group practice serves over 1,300 people at any one time, including over 1,000 consumers in the Public Mental Health System. Treatment services include:

- Psychiatric evaluation
- Medication evaluation, treatment, and monitoring
- Individual, group, and family therapy
- Treatment planning and coordination
- Case management and coordination with other providers

The Psychiatric Rehabilitation Program provides skills training and support to individuals with severe and persistent mental illness. The elements of this program include:

- A housing program, which serves up to 28 people in agency-operated housing and another 30 in their own homes.
- A day rehabilitation program, which provides group services to individuals designed to improve social skills, self-esteem, and daily life coping.
- Vocational pathways, a supported employment program that uses evidence-based technologies to help as many as 60 disabled individuals become employed.

Budget Changes

This budget is held flat from FY 15.

Rape Crisis Intervention Service

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	85,240	86,520	86,520	90,850	5.00%	5.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$85,240	\$86,520	\$86,520	\$90,850	5.00%	5.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Janice Kispert, CEO (410) 857-0900
 Christian Roop, Budget Analyst (410) 386-2082
<http://www.rapecrisiscc.org>

In addition to the direct contribution of \$90,850, the County provides RCIS with \$32,000 of estimated in-kind services through building space.

Mission and Goals

To provide counseling and support services to citizens hurt by sexual violence and to eliminate sexual violence in Carroll County through education and advocacy.

Goals include:

- Develop service plans for clients receiving in-person counseling
- Have clients meeting their goals as outlined in their service plans in order to have their files closed
- Provide education regarding healthy relationships and sexual abuse and assault prevention to youth in the Carroll County public middle schools

Program Highlights

A comparison of services provided in FY 13 and FY 14 are as follows:

Services	FY 13	FY 14
Telephone		
Hotline/Crisis Calls	301	334
Counseling/Follow-up	192	106
Therapy		
Individual Sessions	367	199
Walk-in Crisis	112	123

Description

Rape Crisis Intervention Service (RCIS) of Carroll County, Inc. is a private non-profit organization located at 224 North Center Street, Room 102, Westminster, MD. RCIS serves the residents of Carroll County aged 12 and older who have been affected by any type of sexual violence.

The following aspects of service make RCIS unique among other service providers in Carroll County:

- Free confidential crisis counseling services are available on a walk-in basis, and same day service is provided.
- The 24-hour hotline provides fast access, confidentiality, and is staffed by certified volunteers.
- Accompaniment services to police stations, hospitals, and courts are available.
- Victims do not need to disclose their name or personal financial information to access services.
- Minors do not require parental permission or knowledge to obtain services of information.

All services are of a short duration with most clients completing treatment within a period of six months. The County funds are used primarily to support crisis intervention services, education programs, outreach services, and overhead costs. Treatment services are provided to both victims and families.

Budget Changes

A 5% increase is included for FY 16.

Target Community and Educational Services

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	234,340	237,860	237,860	237,860	0.00%	0.00%
Capital	0	0	0	0	0.00%	0.00%
Total	\$234,340	\$237,860	\$237,860	\$237,860	0.00%	0.00%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

Thomas Zirpoli, Director (410) 848-9090
 Christian Roop, Budget Analyst (410) 386-2082
<http://www.targetcommunity.org/>

Mission and Goals

Enhance the lives of individuals with developmental and physical disabilities through quality, community-based residential, vocational, recreational, and family support services.

Goals include:

- 100% of clients in Residential Services will score satisfied or higher concerning their current living arrangement.
- 100% of clients in Vocational Services will be satisfied with their current job placement.
- 100% of clients in Recreational Services will be provided community-based recreational opportunities.
- 100% of clients in Family Support Services will score satisfied or higher concerning these services.

Description

Target Community and Educational Services, Inc. is a non-profit organization located at 111 Stoner Avenue, Westminster, MD. Target provides residential, vocational, recreational, and family support services to children and adults with developmental disabilities. Target services include:

- Residential / Community Living Services
- Vocational Services
- Recreational Services
- Family Support Services
- Autism Program

Target programs include:

- Seven alternative living units houses owned by Target and occupied by no more than three developmentally disabled adults and the direct care of staff
- Supervision, support, and direct care to clients who choose to live with their family or in their own home
- Assisting individuals with disabilities in finding jobs
- Job-coaching support and helping individuals earn a competitive wage

- A partnership with Carroll County Public Schools to provide a School-to-Work transaction program for students with disabilities leaving the public school system, but not ready for college or employment
- An autism program that provides in-home support, services, and respite for families in Carroll County who have children with autism

The Winchester Country Inn is the former home of William Winchester, the founder of Westminster, MD. It is located on the property used by Target Community and Educational Services, Inc. The Inn is a functioning tearoom and gift shop as well as vocational training site for individuals with developmental disabilities.

Program Highlights

The table below shows the number of clients Target served in FY 12 through FY 14:

Type of Service	FY 12	FY 13	FY 14
Alternative Living Services	12	21	21
Family Support Services	13	18	18
Autism Program	21	23	26
Supportive Employment	27	27	29
Rehabilitative Services	74	86	45
Post-Secondary	30	18	13
Day Program	19	20	20
Totals	196	213	172

Budget Changes

This budget is held flat from FY 15.

Youth Service Bureau

Description	Actual FY 14	Original Budget FY 15	Adjusted Budget FY 15	Budget FY 16	% Change From Orig. FY 15	% Change From Adj. FY 15
Personnel	\$0	\$0	\$0	\$0	0.00%	0.00%
Benefits	0	0	0	0	0.00%	0.00%
Operating	625,820	635,210	635,210	704,270	10.87%	10.87%
Capital	0	0	0	0	0.00%	0.00%
Total	\$625,820	\$635,210	\$635,210	\$704,270	10.87%	10.87%
Employees FTE	0.00	0.00	0.00	0.00	-----	-----

Note: The Adjusted Budget includes budget changes made during the year. Ongoing mid-year changes have been annualized for comparison purposes.

Contact

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<http://www.ccysb.org/>

Mission and Goals

To provide a community-based, comprehensive mental health and substance abuse clinic for children, adults and families in Carroll County with a strong focus on prevention through early intervention and education. The Carroll County Youth Service Bureau (CCYSB) serves people with a variety of behavioral and emotional illness, including at-risk children and adolescents, severely emotionally disturbed children, adolescents, and the chronically mentally ill. The CCYSB is dedicated to excellence in service, innovation in programing, and responsiveness to our community.

Goals include:

- Maximize potential of youth by advocating for, providing, and supporting high-quality counseling
- Provide crisis intervention services by way of suicide intervention and potential for violence assessments
- Direct children and families to other appropriate resources when services at CCYSB are at capacity
- Provide educational and outreach services to children, parents, adults, and organizations in the community
- Deter youth from delinquent activities through early intervention and prevention activities
- Identify physical and social conditions that provide opportunities for growth and healthy maturation for youth
- Provide home-based, case management, intensive counseling and support services through mobile treatment and family preservation services
- Provide quality service by staying current in clinical knowledge and statistical trends and by continually evaluating the effectiveness through a quality assurance system

Description

Since October 2009, the CCYSB has operated from its new building on donated County property at 59 Kate Wagner Road. Westminster. Serving the Carroll County community since 1972, CCYSB is an outpatient mental health clinic for children, adults, and families and the organization receives oversight licensing and certification from the MD Departments of Health and Mental Hygiene (DHMH) and Juvenile Services (DJS). The Local Management Board (LMB) also provides oversight. On July 1, 2011 CCYSB took over the management of the substance abuse services formally provided by Junction, Inc.

CCYSB clients possess a variety of behavioral and emotional illnesses and can include at-risk and severely emotionally disturbed children, adolescents, and adults, as well as the chronically mentally ill. With a strong focus on prevention through early intervention, education, and recognition that children, adults, and families may require different services, CCYSB has developed a continuum of services to meet individual needs. Services currently provided include:

- Violence Assessment Program
- Mobile Treatment Program
- Intensive Family Preservation Services
- Safe and Stable Family Preservation Program
- Brief Strategic Family Therapy
- Parenting Education Workshops
- Suicide/Self-Injury Intervention Program
- Interactive Group Therapy
- Parents as Teachers

Program Highlights

In FY 14 CCYSB served:

- 3,241 clients
- 54 individuals in Assertive Community Treatment
- 32 new families in Safe and Stable Family Preservation
- 57 at-risk families through Brief Strategic Family Therapy

Budget Changes

One-time funding of \$50,000 is included in FY 16 for the purchase of an Electronic Medical Records hardware and software system.